

RESIDENTIAL WARRANTY INFORMATION

This extended warranty only covers Newtech bathroomware products, and will not extend to products which you have selected outside our product range. This extended warranty only applies to defects which have arisen solely from faulty materials or workmanship in the Products and does not apply to other defects which may have arisen as a result of, without limitation, the following: accidental damage, abuse, misuse, maltreatment, abnormal stress or strain, harsh or adverse weather conditions, including excessive water pressure or temperature, or neglect of any kind of the Products.

As per the Building Code Compliance documentation, the maximum temperature sanitary wear can be subjected to is 55 deg C. Any warranty assessment where the temperature of water for sanitary wear is above 55 deg C will be declined. The tempering valve must be subject to and comply with NZS4617 or AS1357.2

Alterations and repairs of the Products other than by a Newtech pre-approved service person are not covered. For the avoidance of doubt, attachment of accessories or use of non-genuine replacement parts other than those manufactured or approved by Newtech are not covered by this extended warranty. This extended warranty for the products commences from date of purchase or for new buildings on the date of handover for the relevant period set out in the warranty period. In addition to this extended warranty, certain legislation may give you certain rights which cannot be excluded, restricted or modified. This extended warranty must be read subject to such legislation and nothing

in this warranty has the effect of excluding, restricting or modifying those rights. Newtech warranty periods have changed over time so dependent on when you purchased your product the warranty period may be different to what is stated in this publication.

To make a warranty claim, the following documentation must be emailed or faxed to Newtech:

Name/model of product and photographs of the issue, if available; Proof of installation by a licensed plumber and/or proof of purchase; Your contact details; name, address and best contact phone number; Handover documentation for new homes. Consequential loss to the extent permitted by law Newtech will not be liable for any loss or damage to furniture, floor coverings, walls, fixtures or any other consequential loss of any kind caused by any defect in the products or components.

Warranty certificate or equivalent documentation must be supplied for warranty claims to be considered. If the cost of returning any defective parts is unreasonable, please contact Newtech so that if appropriate, we can arrange a collection.

Newtech Bathroomware

Head Office: 281 Heads Road, Whanganui
 Showroom: 525 Great South Rd, Penrose, Auckland
 Phone: 0800 728 662
 Email: sales@newtech.co.nz

ACCESSORIES



Chrome, Matte Black, Brushed Nickel, Gunmetal, Brushed Brass, Brushed Copper & Matte White
5 Years

Evoke Pop-up Basin & Bath Wastes
1 Year

BASINS & SLAB TOPS



Vitreous China Tops
10 Years

StoneCast or Composite Tops
5 Years

Quartz Slab Top
5 Years

Plywood Timber Slab Top
5 Years

BATHS



Acrylic Baths
5 Years

StoneCast Mineral Baths
10 Years

HEATED TOWEL RAILS



Heated Towel Rails Defects & Workmanship
10 Years

Matte Black, Gunmetal, Brushed Brass, Brushed Copper & Matte White Colour Finishes
5 Years

LAUNDRY



Cabinets & Shelves
5 Years

Hettich Drawer Runners & Hinges
Lifetime

Quartz Benchtops
5 Years

Handles & Extrusions
5 Years

Stainless Steel Sinks
5 Years

Drying Rack
5 Years

LIGHTING



Luma-Lite LED Vanity Light
2 Years

Luma-Glow LED Vanity Light
2 Years

MIRRORS



Mirror Glass
2 Years

LED Mirrors
2 Years

LED Mirror Components / Demisters
2 Years

TOILETS



Pan and Cistern Vitreous China
10 Years

Valve and Flush System
5 Years

Seat, Soft Close Workings, Plasticware & Power Adaptors
2 Years

Inlet and Outlet Valves (Milu Odourless)
3 Years

Odour Control Device (Milu Odourless)
5 Years

Concealed Cisterns (Milu Odourless)
10 Years parts
1 Year labour

VANITIES



Cabinetry, either Timber Plywood or Laminated MRB
5 Years

Soft Close Drawer Runners
5 Years

Cupboard Drawer Hinges
5 Years